

## WARRANTY DOCUMENTATION

**Maximum safety.** Minimum fuss.

### LIMITED WARRANTY FOR KATT SAFE ACCESS PRODUCTS (to original purchaser)

KATT Safe Access and Fall Protection products are warranted against defects in workmanship or material, under normal use, to the original owner. Fixfast USA will replace at its option, any units subject to this 10-year limited warranty. This includes the following brands; KATTCLIMB, KATTGUARD, KATTSAFE, KATTCONNECT, KATTWALK and KOMBI

Fixfast USA products are designed to withstand normal wear and tear, but are not indestructible and can be damaged by misuse. This limited warranty does not cover wear and tear, misuse and/or abusive treatment. Misuse may include but is not limited to damage by vehicles, people, falling objects, acts of God, and using the product in any matter contrary to the warnings and instructions included with this product. This warranty does not apply to damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse treatment, neglect, corrosive or harsh environments and excessive use. This warranty does not apply to systems incorrectly installed, incorrect layout design or work done by a non-accredited Fixfast installer.

This warranty does not apply to systems that have been installed using non-proprietary equipment. Fixfast USA reserves the right to inspect a building prior to issuing of the warranty, and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.

Warranty claims must include all details and should be made to Fixfast USA within 14 days of the appearance of the defect. Under no circumstances do we accept any liability for consequential loss.

Fixfast USA requires all KATT systems be checked at least every 12 months by a competent inspector in accordance with relevant OSHA regulations and manufacturers guidelines. KATTCONNECT Active Fall Restraint or Arrest Products and Systems must be inspected on a 12 month basis (or 6 months for installations subject to harsh conditions). If this inspection is not performed, the warranty is void and all/increased liability will be the responsibility of the customer/end user.

### TERMS & CONDITIONS

All warranty claims must be made in writing within 14 days of the appearance of the defect. Incorrect installation, incorrect layout design or work done by a non-accredited Fixfast installer will void all warranty rights.

Systems that have been installed using non-proprietary equipment will void all warranties. Systems/components that have not been maintained in accordance with manufacturer's and legislative requirements will void warranty.

Systems used by incompetent persons or use with non-compatible accessories ie. Harness gear, lanyards, travelers, fall arrestors etc. will void warranty.

Systems/components used for purposes other than their intended use will void warranty. General wear and tear is expected and will depend on the frequency of use and is not covered by the manufacturer's warranty.

Fixfast USA reserve the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty.

To the extent permitted by law, this warranty shall be in lieu of any other warranty, express or implied, including but not limited to any implied warranted of merchantability or fitness for a particular purpose. The liability of FIXFAST USA under this warranty shall be limited solely to repair or replacement of the systems within the warranty period. FIXFAST USA shall not be liable, under any circumstances, for consequential or incidental damages, including but not limited to personal injury or labor costs. Under no circumstances will FIXFAST USA be responsible for any expense in connection with any repairs made by anyone other than FIXFAST USA, the manufacturer, or a FIXFAST USA professional.

This warranty excludes the following products:

- KATT Warning Line Products and Systems
- KATTCLIMB Fold Down Ladders (exception moving parts only)